

EURALARM SERVICES SECTION PRESENTATION

Bucharest

02/06/2010

Marc Chabaud, Chairman

Services Section Task Groups.



**Questionnaire:
“Rules for Electronic
Fire Safety Security
Activities in Europe”**

**Lobbying and
relations with other
trade associations**

**Eastern countries
special needs**

Alarm Verification

Chairwoman:
, **Tatyana Ivanova**, NAFOTS,
Liviu Mateescu, ARTS,
Marc Chabaud, COFRAS.

**Remote electronic
services, monitoring
and diagnosis**

Services Directive

**European Standards
in Services**

Questionnaire:
**“Rules for Electronic Fire Safety Security
Activities in Europe”**



AIM: more knowledge in all members' countries about security systems, fire detection systems and monitoring alarm receiving centers on:

- licensing scheme in each country if any,
- certification scheme (and what are the conditions to be certified?)
- what technical rules apply for the installation and use of systems, or for their connections?

- AIM:** A think tank to provide ideas to the main Euralarm lobbying committee.
- ❖ Will be really active in the coming year, as it needs the benefit of this year's work to formulate its own policy.

These needs have been identified. So far, there are mainly:

- fighting corruption,
- unfair competition and
- getting on the road to certifications and recognised quality.

❖ What Euralarm can do to help will be one of next year's greatest challenges.

❖ Bulgaria was the founding member. It has been joined by Romania. Others are knocking on the door.

❖ As the services directive opens the door to European trade, the success of this group is of paramount importance.

Alarm verification is often seen as a purely guarding activity.

This group has set itself the task to write the basis of a document for CENELEC, now under review and to gather up the technical elements linked to this most important aspect of electronic security.

AIMS:

- gather information on all technical aspects of the present activities of monitoring stations, their possible future developments and strategy. It will focus particularly on services remote upload/download capacity.

Completion time for the work has been set for the end of this year, in time to be used, if necessary, to back up our vision when dealing with the EU Commissioners in the Services Directive context.

- show what a standard would look like and what possible extensions could be envisaged.

Clearly, in the spirit of the Directive, the work of this group will also be used as a tool to enhance the trust in the professionalism of our monitoring centres so that cross-border exchanges become legal normal practise.

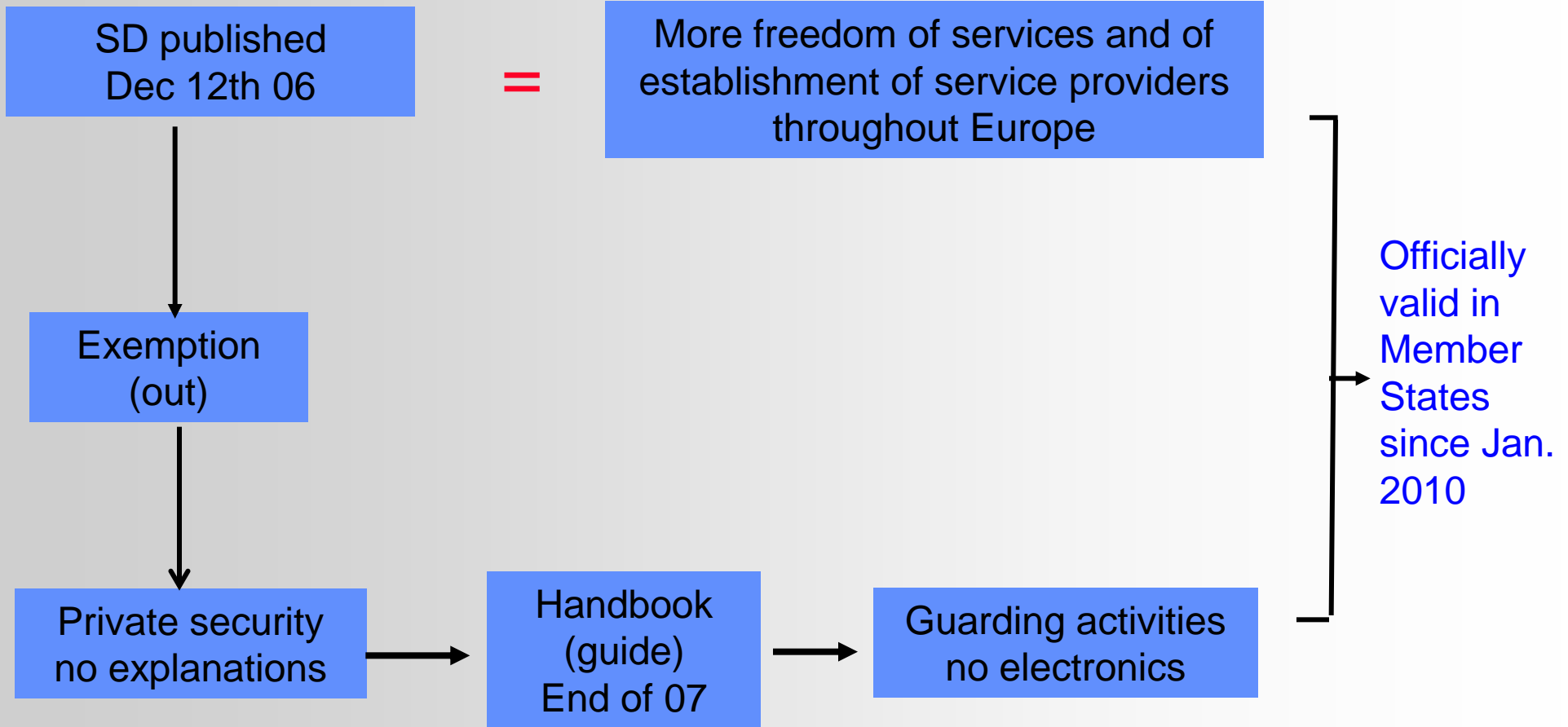
SERVICES DIRECTIVE SITUATION REVIEW

Basic principle :
Free pan-European services exchanges



Operation officially started: January 1st 2010

SERVICES DIRECTIVE: REMINDER (2)



Commissioners' final position:

- « Surveillance » does NOT include Monitoring and Alarm Receiving Stations.
- The exemption only includes on site guarding.
- Services are qualified as being “in” or “out”, not companies (whether they offer one or combined services).

For Euralarm all electronic security activities must be either in or out of the Directive - but not separated.

- Most trade associations are currently meeting the representatives of their national governments, to find out how they implemented the Services Directive, and what they included in the exemption. Results are coming in to Euralarm.**
- Euralarm plans to meet the EU before the summer to present them with the results and propose to work with them on harmonization of views.**
- Euralarm future position will depend on the result of this work, with one goal: to facilitate European exchanges without lowering quality.**

AIMS SUMMARY:

- Maintain our contact with the Commission;
- Bring our analysis of the governments' transpositions;
- Be part of the future team which will elaborate a common European policy.
- Make sure that monitoring stations remain within the world of electronic security. Use the directive to pave the way to a good understanding of our activities so that we are considered a key player in case of the arrival of a security directive.

- ❑ The Service Directive which covers fire safety and security systems was the starting point for Service Standards.
 - EU commission and CEN encourage the industry to define EN standards on how to provide services in our sector.
 - All stakeholders have the objective to have an uniform and high quality of services provided to our customers.
- ❑ The EN-Standard will specify requirements and test conditions for the minimum quality of service for companies and their employees active in:
 - planning & design
 - engineering
 - installation
 - commissioning & handover
 - maintenance & repairof new and existing fire safety and/or security systems.

Timeline & Activities (2)

- ❑ 09-02-2010: Start of TG "Service Standards";
- ❑ 22-04-2010 Information of the Members (letter)
- ❑ 29-04-2010 DIN submitted its request to CEN
 - DIN installed a national WG (DIN AA16 / Chair: Paul Langer)
 - DIN will take over secretariat for CEN TG

Outlook:

- ❑ May-2010 Start of enquiry by CEN
 - ⇒ National Trade Associations to contact Nat. Body to support enquiry
- ❑ Sept-2010 Possible start of Working Group (WG)
 - ⇒ National trade Organizations to delegate members to the WG.

Thank you !